



WELCOME TO TONSLEY VILLAGE

RESIDENTIAL COMMUNITY

YOUR HOME ENERGY COVERED

As a resident of Tonsley Village, you'll be among the first to enjoy the benefits of more sustainable electricity, natural gas and recycled water.

YOU'LL LIVE IN A UNIQUE NEIGHBOURHOOD

The Tonsley Innovation District is a future-focused community that sets new standards in progressive thinking. Embracing the same pioneering spirit, the State Government has unveiled a District Energy Scheme. It integrates one of Australia's largest rooftop solar arrays (on the roofs of TAFE and MAB) with battery storage to create a secure, sustainable energy solution for the district. Part of an embedded network, the scheme also incorporates natural gas and recycled water.

YOUR OPTIONS FOR HOME

As a resident of Tonsley Village, you'll automatically be supplied with recycled water (for non-drinking uses like toilet flushing and irrigation) and natural gas by Enwave Tonsley, at rates guaranteed to be equal to, or below market average. For electricity, you will take advantage of our embedded network, and can choose your preferred retailer.

ENWAVE TONSLEY PROVIDES:



ELECTRICITY FROM TONSLEY'S
DISTRICT ENERGY SCHEME



NATURAL GAS



RECYCLED WATER

WHO ARE WE?

Enwave Tonsley is a subsidiary of Enwave Australia - one of Australia's leading multi-utility providers. By starting small and creating bespoke, sustainable solutions at community level, we deliver essential services that make the most of the latest technologies. As a result, we can be more efficient with our resources and pass on the savings to you.

Residences in Tonsley Village will automatically be connected to Enwave Tonsley for gas and recycled water. To arrange a connection for electricity, or opt out of gas, please complete and return the attached form.

www.enwavetonsley.com.au



YOUR QUESTIONS ANSWERED

WHAT IS AN EMBEDDED NETWORK?

It's the infrastructure (such as pipes, cables and energy meters) that enables the purchase of electricity, natural gas, recycled water and efficient locally generated energy, to be integrated and sold to customers. By becoming a customer of Enwave Tonsley, you can take advantage of Tonsley's District Energy Scheme - which includes an embedded network - and look forward to lower costs and peace of mind from using more sustainable energy and water.

DO I HAVE TO USE ENWAVE TONSLEY AS MY UTILITY PROVIDER?

In keeping with the sustainable vision for the community, Enwave Tonsley is the exclusive provider of gas and recycled water for residents (SA Water is the provider for drinking water). Our tariffs are guaranteed to be the same, or less, than average market rates. If you don't need gas, please let us know. For electricity, if you believe you can find a lower rate elsewhere, you're free to choose an alternative supplier, however, we would like the opportunity to price match.

HOW AM I BILLED?

We bill residential customers monthly. Recycled water will be metered and charged based on litres consumed. For electricity and gas we look at how much energy you've used between meter reads (typically monthly) and divide the amount by the number of days between reads.

Total energy/total days = average daily use charge

HOW LONG DOES CONNECTION TAKE?

Once the contract is signed, it typically takes two weeks to set up the connection.

HOW IS RECYCLED WATER USED?

Your recycled water will be used for toilet flushing, laundry and irrigation. You'll still need to connect to the SA Water for drinking water, but by having two pipe networks, you'll save money, and precious water.

IS THERE A CONNECTION FEE?

There's no joining fee to connect with Enwave Tonsley, but if we need to change a meter, or connect/disconnect power, there may be a fee. If so, we'll always let you know in advance so you can make an informed choice.

HOW DO I GET CONNECTED?

If you've bought a home in Tonsley Village, you should open an account with us as soon as possible, or talk to your builder. Fill in the attached form, or submit online at www.enwavetonsley.com.au. If you have questions, you can talk to us on **1300 053 212**.

WHAT HAPPENS NEXT?

Once we've received a connection request, we'll send you a breakdown of our recommended bundle, with a breakdown of tariffs for electricity, recycled water and natural gas. If you're happy, sign the contract and we'll take care of the rest.

CAN I GET MY OWN SOLAR PANELS?

We're exploring ways to enable customers to generate some of their own electricity. If you're interested in installing rooftop solar PV on your property, ask us for more details.



CUSTOMER CONNECTION ENQUIRY FORM

Please tick this box if this form is being filled out by a builder on behalf of the owner

CUSTOMER DETAILS

Name _____

Address _____

Phone _____

Email _____

SUPPLY DETAILS

Residential Address (if different to above) _____

Utility Commencement Date _____

Please tick this box if you would like to Enwave Tonsley to provide your electricity. Enwave Tonsley will automatically supply all residential customers with natural gas* and recycled water connection

Please tick this box if you would like to opt out of gas connection by Enwave Tonsley

*Natural gas is not available for apartment buildings.

**Please fill in the details above and return the Customer Connection Enquiry Form to:
enquiries.tonsley@enwave.com.au**

Please refer any enquires to the contact details below.

Customer Services Coordinator

Enwave Tonsley Pty Limited

T: 1300 053 212

E: enquiries.tonsley@enwave.com.au